



PRESS RELEASE

The Corporation of the County of
Hastings

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Wireless (Cellular) 9-1-1 Enhancements-Effective February 1, 2010

Effective February 1, 2010 the next phase of enhancements for all cellular phones will be in place and operational Canada-Wide, as mandated by the Canadian Radio Television and Telecommunications Commission (CRTC).

The enhanced service will provide Emergency Service Providers (Police, Fire and Ambulance) with the location from which a 9-1-1 cellular call is placed. This added feature is vital for those incidents where the 9-1-1 cellular caller either does not know their location or is unable to provide it.

The responding emergency agency will now be provided with the longitude and latitude of the emergency cellular call. The accuracy of this information will vary depending on the number of tower sites, geography and building from which the call is placed. For these reasons, it will still be important for all callers to provide as much detailed information about their location as possible, such as street address, cross streets, exit numbers or mile marker numbers.

Further wireless (cellular) 9-1-1 enhancements are anticipated later this year and more information regarding these features will be provided when possible.

Some limitations still exist for non-registered, unsubscribed, roamers/international phones and pre-paid cellular phones. Please contact your Wireless Service Provider to confirm if your cellular phone is compatible with the above noted enhancements.

FOR IMMEDIATE RELEASE

For more information, please contact:
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